



**NASA OFFICE OF INSPECTOR GENERAL**



# OFFICE OF INVESTIGATIONS

**COMPUTER CRIMES DIVISION**



# DIGITAL TARGETS

## SUPPORT AREAS

- HEADQUARTERS  
LABORATORY (HQ)
- ADVANCED DATA  
ANALYTICS  
PROGRAM (ADAP)
- EASTERN FIELD  
OFFICE (EFO)
- WESTERN FIELD  
OFFICE (WFO)

## ABOUT THE OFFICE OF INVESTIGATIONS

# WHO ARE WE?

Each Federal agency has an independent Office of Inspector General (OIG) charged with conducting objective audits and investigations, as well as preventing and detecting fraud, waste, and abuse. Within the NASA OIG, the Office of Investigations handles allegations of wrongdoing involving organizations or individuals that receive awards from, conduct business with, or work with NASA.

### **COMPUTER CRIMES DIVISION (CCD)**

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The Computer Crimes Division (CCD) is a component of the Office of Investigations within the NASA Office of Inspector General. CCD employs sworn Federal special agents, technical investigators, and support personnel. The Computer Crimes Division conducts criminal investigations relating to NASA employees, NASA contractors, Agency property, and systems accessing and hosting NASA data.

# WHAT DO WE DO?

We investigate allegations in which NASA is the potential victim of fraud, waste, or abuse by employees, grantees, contractors, or others. We receive allegations from many sources, including proposal reviewers, Agency employees, the OIG hotline, and the public. We also handle allegations of research misconduct involving Small Business Innovation Research and Small Business Technology Transfer (SBIR/STTR) proposals and awards.

## NASA OIG GUIDING PRINCIPLES

We maintain a workforce committed to performance, excellence, and accountability by working together to ensure that

- our activities result in needed change and are responsive to customer needs;
- our opinions and products are independent, objective, and accurate;
- our highly competent workforce seeks opportunities for continual improvement; and
- we act with professionalism, integrity, and transparency.



# INVESTIGATIONS

## ADMINISTRATIVE INVESTIGATIONS

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CCD agents conduct administrative investigations and provide management referrals to NASA. Referrals are instruments NASA can use to address administrative matters and reduce NASA's vulnerability to criminal activity.

## CRIMINAL INVESTIGATIONS

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CCD agents conduct criminal investigations where digital technology is a target of a crime, an instrument of a crime, and/or contains evidence incidental to a crime. These crimes include, but are not limited to, unauthorized access to Agency systems and sexual exploitation of minors. Unauthorized access is fraud and related activity in connection with computers. The following list is not all-inclusive but offers several examples of unauthorized access:

- Exceeding authorized access
- Hacking (computer intrusions)
- Malware (malicious code)
- Web defacements
- Exfiltration of data (PII, SBU, EAR, ITAR)\*
- Other crimes involving NASA information technology resources, systems, and networks

\*Personally Identifiable Information (PII), Sensitive But Unclassified (SBU), Export Administration Regulations (EAR), International Traffic in Arms Regulations (ITAR).

## CCD SUPPORT

### SUPPORT AREAS

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CCD provides technical support to our Headquarters programs and to NASA field offices:

- Headquarters Laboratory (HQ)
- Advanced Data Analytics Program (ADAP)
- Eastern Field Office (EFO)
- Western Field Office (WFO)

### TECHNICAL SUPPORT

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CCD technical investigators and agents provide technical and analytical support to the NASA OIG field offices.

Advanced support services include the following:

- Data collections
- Digital forensic examinations
- E-mail conversion
- Data recovery
- E-mail analysis
- Data analysis
- Log analysis
- Remote desktop environment to support joint internal and external investigations
- Awareness briefings

NASA OFFICE OF INSPECTOR GENERAL  
**OFFICE OF INVESTIGATIONS**  
300 E Street SW, Washington, DC 20546-0001  
202-358-0105



**OFFICE LOCATIONS AND PHONE NUMBERS**

**NASA OIG HEADQUARTERS**

Washington, DC  
202-358-1220

**AMES RESEARCH CENTER**

Moffett Field, CA  
650-604-3682 (Investigations)

**GLENN RESEARCH CENTER**

Cleveland, OH  
216-433-5414 (Investigations)  
216-433-9714 (Audits)

**GODDARD SPACE FLIGHT CENTER**

Greenbelt, MD  
301-286-9316 (Investigations)  
301-286-6443 (Audits)

Trenton, NJ

609-656-2543 (Investigations)  
or 609-656-2545

**JET PROPULSION LABORATORY**

Pasadena, CA  
818-354-6630 (Investigations)  
818-354-3360 (Audits)

**LONG BEACH RESIDENT AGENCY**

Long Beach, CA  
562-951-5485 (Investigations)  
or 661-276-2685

**JOHNSON SPACE CENTER**

Houston, TX  
281-483-8427 (Investigations)  
281-483-0483 (Audits)

**KENNEDY SPACE CENTER**

Kennedy Space Center, FL  
321-867-4714 (Investigations)  
321-867-3153 (Audits)

**LANGLEY RESEARCH CENTER**

Hampton, VA  
757-864-3263 (Investigations)  
757-864-8562 (Audits)

**MARSHALL SPACE  
FLIGHT CENTER**

Marshall Space Flight Center, AL  
256-544-9188 (Investigations)  
256-544-1149 (Audits)

**STENNIS SPACE CENTER**

Stennis Space Center, MS  
228-688-1493 (Investigations)

*This office handles Armstrong Flight  
Research Center Investigations.*

NASA Policy Directive 9800.1B requires NASA employees who observe crime, fraud, waste, abuse, or mismanagement to report the observation or suspicion to the OIG. Likewise, NASA employees, contractors, grantees, programs, partners, and those receiving NASA funds are expected to cooperate fully with the OIG and its designees. To report suspected violations, contact us at one of our office locations or through our Hotline.

## OIG HOTLINE

1-800-424-9183 / TDD: 1-800-535-8134

[\*https://oig.nasa.gov/hotline.html\*](https://oig.nasa.gov/hotline.html)

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