January 31, 2003

QS

TO:               W/Assistant Inspector General for Audits
FROM:          Q/Associate Administrator for Safety and Mission Assurance
SUBJECT: NASA Safety Reporting System (IG Audit A-02-006-01)

Thank you for sharing the findings of your recent audit of the NASA Safety Reporting System (NSRS). The intent of the NSRS has always been to augment existing local reporting channels and ensure that, regardless of local civil servant or contractor safety reporting procedures, the NASA workforce will always have an additional and consistent means to anonymously report concerns about hazards. Accordingly, we plan to renew our upcoming option on the NSRS contract.

We are also reinvigorating Agencywide NSRS awareness and accommodating your suggestions by:

• Working with our support contractor to update and distribute NSRS awareness posters, brochures, and reporting forms. The updated materials will emphasize the program's broad applicability to all NASA activities—not just the Shuttle program.
• Considering requiring NSRS displays (poster with information brochures and reporting forms) in all NASA facilities where the workforce presence would require the display of an OSHA poster under 29 CFR 1903.2.
• Ensuring that all personnel involved in NSRS report processing have the guidance they need by revalidating our NSRS operating guides and technical manuals.

If you have any further questions or comments about our current or future plans for the NSRS program, please let me know.

Bryan O'Connor

cc:
ADI/Mr. Jennings              HK/Mr. Thompson
ADT/Dr. Greenfield           JM/Mr. Werner
H/Mr. Luedtke                Q/Mr. Lloyd